



# SAM MAINCARE

## Full Maintenance Contracts



**Your Ships in Safe Hands**

# SAM MAINCARE

## Our Mission

We are one of the world's leading manufacturers and suppliers of navigation and communication equipment for all types of vessels. Our customers are the international shipping and shipbuilding industries.

With our headquarters located staff of about 100 service employees and our service partners worldwide we are here to serve you.

With **SAM MAINCARE** full maintenance contracts for your vessels we provide services around the

clock and worldwide. You need only one point of contact for your service requests. With our organisation we assure quick reaction times.

Vessel operations require more than just to have modern equipment installed. A reliable service network is mandatory for a global supplier.

To satisfy your requirements we provide:

- Worldwide services and maintenance capabilities
- Call Center to receive your service request

- Service coordination worldwide for SAM and 3rd party products
- Direct field services
- Supply of spare parts
- Inspection of installations
- Retrofit and renewal of products and complete systems
- GMDSS and VDR surveys by authorized technicians
- Full Maintenance Contracts
- Shore Based Maintenance Contracts



*Wherever you are: We operate internationally and offer our services worldwide.*

## Your Benefits

- SAM MAINCARE for contractually specified navigation and communication bridge equipment and systems
- SAM and 3rd party equipment covered
- New and old installations covered
- Any damage on account of normal wear and tear covered
- Periodical maintenance as prescribed by manufacturer may be included
- Service required due to externally influenced damages covered by insurance may be handled by us
  
- Manpower for repair is included in the contract
- Spares for repair are included in the contract
- Wearing parts for repair may be included in the contract
- Travel costs for main ports of international shipping are included in the contract to a certain limit
  
- You pay one fixed lump sum annual fee for all repairs of defective navigation and communication bridge equipment
- This fixed budget for repairs and maintenance clears your operating costs
  
- Only one point of contact for service requests
- Follow ups - if required - organized by us
  
- You outsource tasks and activities of your own personnel to us
- You need less own manpower
- No need of additional manpower with a growing fleet to handle the services
- Less workload for your superintendents
- We know the international service networks

## Additionally available

- Shore Based Maintenance Contracts

## Feel free to discuss

- Periodic inspections on ship systems
- Rent of nautical systems and equipment



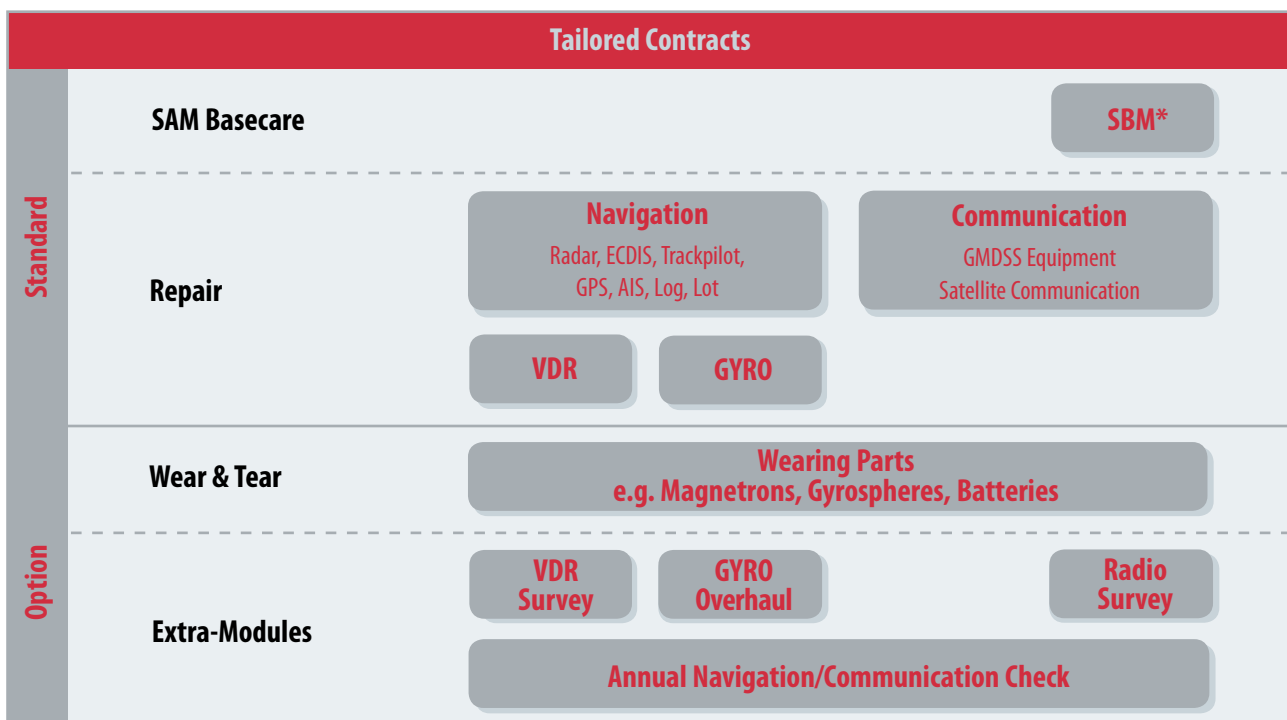
# SAM MAINCARE

## Full Maintenance Contracts

The general maintenance contract includes repair of navigation and communication equipment. Optional wearing parts (i.e. Magnetrons, Gyrospheres, Batteries, etc.) can also be included.

Furthermore we offer periodical services. In particular VDR annual performance tests, Gyro overhaul, radio survey as well as annual operational verification of navigation and communication bridge equipment.

This highly flexible contractual structure covers all relevant services required onboard of vessels of any type or size and assures the maximum systems operational reliability. Specific customer requests can be considered and adapted accordingly.



\*SBM: Shore Based Maintenance Contract to ensure the availability of GMDSS equipment at sea



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### Service Contracts

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